

Get started once you've received an invitation

When you've been granted access to an EV charger, you'll receive an SMS with an invitation. Download the CloudCharge app, sign in using the mobile number the invitation was sent to, and your charge point will appear in the app.

1

Receive an invitation

You'll receive an SMS with an invitation to one or more chargers.

2

Download the app

Click the link in the SMS to download the CloudCharge app, or go to the [App Store](#) or [Google Play](#).

3

Open the app

Open the app and enter your mobile number, the same number that received the SMS invitation.

4

Enter the verification code

Enter the verification code you receive via SMS.

5

Accept the terms

If you don't already have an account, you'll need to enter your account details and accept the terms.

6

Accept the charger invitation

You'll now see the invitation in the app. Accept the invitation to add the charger or chargers.

7

Your charger

You'll now find the charger or chargers under "My chargers".



Add a payment or credit card

To use a charger that requires a fee, you'll need to pay with your payment or credit card. Remember to add your payment card first to the app.



Charge using an RFID key

With an RFID key you can easily start a charging session by holding the key up to the charger. Read more on adding and using RFID key.



Learn more about us at
www.cloudcharge.tech



Explore our support page, where we answer common questions
cloudcharge.tech/en/support/app/